



Ness SmartLiving Anti-intrusion Control Panels & Security Systems

# SHORT FORM USER & INSTALLER MANUAL

REV 1



Quick Guide for everyday User operations

Instructions based on the nCode matrix LCD keypad



Quick Guide for basic installation programming



Innovative Electronic Solutions



CORPORATION www.nesscorporation.com

National Customer Service Centre Ph: 1300 551 991 customerservice@ness.com.au

Ness Smartliving Short Form User & Installer Manual

Document Part No: 890-033

SMARTLIVING CEI 79-2 EN 50131-3 EN 50131-6 CEB T01 CEB T01

All rights reserved. No part of this publication may be reproduced, transmitted or stored in a retrieval system in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without the prior written permission of Ness.

Ness reserves the right to make changes to features and specifications at any time without prior notification in the interest of ongoing product development and improvement.

© Ness Corporation Pty Ltd ABN 28 069 984 372

**SMARTLIVING** 

# 505/515 PCB & CONNECTIONS



#### **LED Indicators**



USER OPERATION **Keypad Keys** 8. VO 50 23:09 01/01/2000 D ŬM F Keys. Each provides a shortcut to the function above it on the LCD display. Also activate Fire, Medical & F1 Fn F2 🚸 F3 🚯 F4 🕸 Emergency alarms. Numeric keypad 1 ., 2 abc 3 def OK button and Navigation keys for 4 ghi 5 jkl 6 mm 0 OK entering and scrolling menus. ₹**7** IIII 7 pqrs 8 tuv 9 wxyz ENABLE key used to ■ \* 0 - □ \* Esc Cm C Key to go back one step in user select options ON and programming menus. DISABLE key used to ESCAPE Key exits a menu without select options OFF saving changes.

# LCD Matrix Display

The 4 line LCD matrix display provides system information in an easy to read format.



Line 1 In disarmed and armed mode, shows the time and date. If there has been a recent alarm the event is shown, eg. Panel T03

The time display returns next time you arm/disarm.

#### Line 2

Indicates the armed status of the partitions and several other system events.

In the example shown on this keypad  $\square$ ---- indicates that partition 1 is disarmed and partitions 2-5 are not assigned to this keypad.

T flashing indicates a telephone line fault (in this case the phone line is not connected).

#### Line 3, 4

The bottom lines display function icons which are actioned using the shortcut keys F1–F4.

Press to scroll the display sideways and show up to 12 function icons.



Press an F key for at least 1 sec to select a function

| ICON                          | F key     | Description  |  |
|-------------------------------|-----------|--|--|
| 働                             | F1        | QUICK ARM. A fast and easy way to arm partition 1 without using a code.  |  |
| B                             | F2        | ZONE BYPASS MENU. Allows you to temporarily Bypass (Exclude) selected zones. This menu will ask for your user code)  |  |
| ×                             | F3        | STOP ALARMS. Resets any outputs triggered by an alarm. (This menu will ask for your user code)   |  |
| 企                             | <b>F4</b> | ARM STAY MODE (Home Mode). Arms perimeter zones. (This menu will ask for your user code)   |  |
| Press 🕅 to scroll the display |           |  |  |
| ŶE                            | (F1       | EVENT LOG. View the log of arm/disarm events, zone bypass, system alarms with time and date stamps. Scroll using up and down keys  |  |
| ଡ଼୍ଚ                          | F2        | ALARM LOG. View the log of alarm and tamper events with time and date stamps. Scroll using up and down keys 🏧 🚈  |  |
| <u>E</u> a                    | F3        | VIEW FAULTS. View current system faults (eg, low battery, line fail). Scroll using up and down keys 🐼  |  |
|                               | F4        | CLEAR MEMORY. Deletes the log of alarm, tamper, system alarm events.<br>Does not delete the arm/disarm event log. Clear Memory also stops the<br>siren outputs if running. (This menu will ask for your user code) |  |

| ICON                          | F key     | Description   |
|-------------------------------|-----------|---|
| Press 🕅 to scroll the display |           |   |
|                               | F1        | OUTPUT MENU. Control the relay outputs and terminals programmed as outputs. Turn outputs on and off using the star and hash keys <b>• • •</b> (This menu will ask for your user code) |
| **3                           | F2        | CHANGE PIN Menu. Change user codes. (This menu will ask for your user code)   |
| 0                             | F3        | CLOCK Menu. Change the time and date. (This menu will ask for your user code)   |
|                               | <b>F4</b> | ARM/DISARM Menu. Allows you to arm/disarm partitions with a choice of arming modes. (This menu will ask for your user code)   |

| SER OPERATION                     | Keypad Beeps  |
|-----------------------------------|---|
|                                   |   |
| KEYPAD BEEPER                     | DESCRIPTION   |
| Single beep 🖌                     | Any key press   |
| 8 beeps repeated J ×8             | During Entry Delay                                    |
| 3 beeps repeated $J^{\times 3}$ • | x3 During Exit Delay                                  |
| 4 fast beeps repeated             | <sup>4</sup> Juring the last 40 sec of Exit Delay     |
| 1 beep repeated J J               | Pre-arm Timer running                                 |
| Continuous beep                   | Activation of the output on terminal T1 on the keypad |

#### Arming

Default user code 1: 0001

#### Before you start.

Red LED should be off (panel is disarmed) Yellow LED should be off (no system alarms) Blue LED should be on (all zones sealed) Green LED should be on (power is ok)





| Arming by Code<br>Another easy method to arm partition 1 in Away mode. Just enter your<br>user code. |                           |   |  |
|--|---------------------------|---|--|
| <b>1.</b> Enter your user code.  |                           |   |  |
| You will see:  | The Red LED will turn on. | 23:09 01/01/2015<br>A T<br>T<br>Shows that partition 1 is armed in<br>Away mode |  |
| You will hear: Beeps during exit delay   |                           |   |  |

| USER OPERATION | Arming   |
|----------------|--|
|                | Arming by Menu<br>This method gives you full control over the arming/disarming process and<br>lets you choose the partition and type of arming.                                |
|                | 1. Press b twice to scroll the display to the third icon screen.   |
|                | 2. Press F4 to select the arming menu. F1 F2 F3 F4   |
|                | Type in code     Type in code  |
|                | 4. Use the keys to choose an action for partition 1 then press or N = none<br>A = Away<br>S = Stay<br>I = Instant<br>D = Disarm Use the result is to select another partition. |
|                | For example if you choose Away mode.<br>You will see:<br>The Red LED will<br>turn on.<br>H shows that partition 1 is armed in<br>Away mode                                     |
|                | You will hear: Beeps during exit delay   |

| USER OPERATION | Disarming  |  |
|----------------|--|--|
|                | To disarm, simply enter your code.   |  |
|                | <b>1.</b> Enter your user code.  |  |
|                | You will see:<br>The Red LED will<br>turn off.<br>D shows that partition 1 is disarmed   |  |
|                | If there has been an alarm the Red LED and ${\sf D}$ on the display will flash until the next time you arm or until the memory is cleared. |  |

# How to silence the sirens

#### Handy Hint.

For example, you can use the Stop Alarms shortcut to silence the sirens while leaving the system armed. The Stop Alarms shortcut lets you silence the sirens without affecting the armed/disamed status of the panel.

Stop Alarms turns off any outputs activated by zone, tamper and system alarms.

**1.** Press **F3** to select Stop Alarms.

**2.** Enter your user code.





You will hear: Any sirens running will stop.

| USER PROGRAMMING  | User Codes   |
|---|--|
|   |  |
| FACTORY DEFAULTS  | Changing User Codes/PIN  |
| User code 1: 0001<br>User code 2: 0002<br>up to<br>User code 30: 0030 | SmartLiving 505 & 515 control panels have 30 user codes which can be easily changed from the keypad.   |
| INFO<br>Program up to 30 user codes.                                  | 1. Press & twice to scroll the display to the third icon screen.   |
| NOTES<br>Use the Change PIN menu to<br>change users codes.            | 2. Press F2 to select the Change PIN menu. F1 F2 F3 F4   |
| User codes must first be<br>enabled in installer program<br>mode.     | <b>3.</b> Enter your user code.   Type in code   |
|   | 4. Use the the two to choose a user code then press or choose a user and the press or code then press or code then press or code the press |
|   | 5. Enter a new PIN then press or Code 001<br>Enter new PIN   |
|   | 6. Enter the new PIN again then press 🖝 Code 001<br>Confirm new PIN  |

# To Enter Installation Programming mode

#### To enter installation program mode



| INSTALLER PROGRAMMING | Maintenance Jumper |
|-----------------------|--------------------|
|                       |                    |

Set the maintenance jumper to the SERV position during programming.

panel rescans all bus devices.

In this mode:

- The keypad display will show the bus address of the keypad.
- Bus devices will be auto-enrolled
- Outputs will be inactive.

Set the jumper to SERV during initial programming of the system.



Remember to return the jumper to the RUN position when you're done.



#### INSTALLER PROGRAMMING

# FACTORY DEFAULTS

Installer code 1: 9999 Exit Delay: 30 sec Entry Delay: 30 sec

#### NOTES

Use the www keys to scroll up and down.

The panel must be in the disarmed state to enter programming.

#### Exit / Entry Delay

Use the Installer programming menu for easy programming of panel options via keypad.

- 1. Enter your Installer Code then press or
- 2. Scroll to Partitions then press or
- 3. Choose Partition 001 then press or
- 4. Choose Exit Time or Entry Time then press

**5.** Enter a new exit time, eg, '040' then press **•** Use the **(a) (b)** keys to move the cursor.

Use the keys to select Seconds or Minutes.









| Exit  | time    |    |
|-------|---------|----|
| 030   | Seconds | Ť↓ |
| (Min. | 000)    |    |
| (Max. | . 125)  |    |

#### INSTALLER PROGRAMMING Siren & Strobe Timer FACTORY DEFAULTS 23:09 01/01/2015 Π Siren timer (relay output): 3 min 1. Enter your Installer Code then press or Strobe timer (Output1): 125 min Internal siren timer (Output2): 3 min PROGRAMMING 2. Scroll to Outputs then press or NOTES Outputs Walk test Use the 🕬 🐼 keys to scroll Telephone up and down. 3. Choose RELAY, Output 1 or Output 2 Outputs The panel must be in the disarmed RELAY (Ext Siren) state to enter programming. then press or Output 1 (Strobe) Output 2 (IntSiren) RELAY (Ext siren) 4. Choose Monostable Time then press or Description Output Options Monostable time

**5.** Enter a new exit time, eg, '004' then press **•** Use the **• •** keys to move the cursor.

Use the keys to select Seconds or Minutes.



| INSTALLER PROGRAMMING  | Central Station Monitoring  |   |
|--|---|---|
|  | Program a Telephone Number & Account Number   |   |
| FACTORY DEFAULTS<br>Installer code 1: 9999<br>Telephone Numbers: none<br>Account Numbers: 0000   | <ul> <li>Program up to 15 telephone numbers for alarm reporting back-to-base, voice reporting or SMS alarm reporting.</li> <li>Program the reporting options for each telephone number</li> <li>Program your 4 digit account number for back-to-base reporting</li> </ul> |   |
| NOTES<br>• Use the 🕬 🐲 keys to scroll<br>up and down.  | <b>1.</b> Enter your Installer Code then press 💽  | Type in code<br>****  |
| • The panel must be in the<br>disarmed state to enter<br>programming.  | <b>2.</b> Scroll to <b>Telephone</b> then press or  | PROGRAMMING<br>Telephone<br>Events                                |
| <ul> <li>Telephone numbers can be up to 20 digits long.</li> <li>Alarms can be reported to a central station via Contact ID or to provide the phone state of the phon</li></ul> | 3. Choose Select Number then press or   | Telephone<br>Select Number<br>Number of rings<br>Max.num.attempts |
| alarms by voice.*  | 4. Choose NUMBER 001 then press or  | Select Number   |
| *The optional 106-409<br>SmartLogos30M Voice Module is<br>required for voice monitoring.   | Telephone Numbers 001 & 002 are pre-configured for central station monitoring.  | NUMBER 002<br>NUMBER 003  |
| HINT.<br>Felephone numbers 003 and<br>pnwards are pre-configured for   | 5. Choose Number then press 💽   | NUMBER 001<br>Number<br>Description<br>Type                       |
| /oice dialling. ie, open/close<br>eports are disabled and most<br>system alarms are not sent.  | <b>6.</b> Enter your central station telephone number then press 🞯  | NUMBER 001<br>0398756400  |
|  | 7. Choose Account Code then press 💽   | NUMBER 001<br>Description<br>Type<br>Hoccount Code                |
|  | 8. Enter your 4 digit account number then   | Account Code<br>1234  |

press or

| INSTALLER PROGRAMMING  | Voice Monitoring   |   |
|--|--|---|
|  | Program a Telephone Number, Accou  | nt Number, alarm type   |
| FACTORY DEFAULTS<br>Installer code 1: 9999<br>Telephone Numbers: none<br>Account Numbers: 0000   | Program up to 13 telephone numbers for alarm reporting by voice call.*   |   |
| NOTES<br>• Use the 🎯 🏍 keys to scroll<br>up and down.  | <b>1.</b> Enter your Installer Code then press 💽   | Type in code<br>****  |
| • The panel must be in the disarmed state to enter programming.  | <b>2.</b> Scroll to <b>Telephone</b> then press 🞯  | PROGRAMMING<br>Telephone<br>Events<br>Timers                      |
| <ul> <li>Telephone numbers can be up to<br/>20 digits long.</li> <li>Telephone numbers can be up to<br/>20 digits long.</li> </ul>                           | 3. Choose Select Number then press or  | Telephone<br>Select Number<br>Number of rings<br>Max.num.attempts |
| <ul> <li>A telephone number can be a<br/>central station number for back-<br/>to-base monitoring or a mobile<br/>phone number to report alarms by</li> </ul> | <b>4.</b> Choose NUMBER 003 then press <b>•</b><br>Telephone Numbers 003 to 015 are pre-configured for voice monitoring. | Select Number<br>NUMBER 001<br>NUMBER 002<br>NUMBER 003           |
| voice.*<br>*The optional 106-409<br>SmartLogos30M Voice Module is<br>required for voice monitoring.  | <ul> <li>5. Choose Number then press or</li> <li>6. Enter the phone number to be called then</li> </ul>                  | NUMBER 003<br>Number<br>Description<br>Type                       |
| HINT. Telephone numbers 003 to 015 are pre-configured for Voice dialling. is open/close reports are disabled   | press  | NUMBER 003<br>0398756400  |
| and most system alarms are not sent.   | 7. Choose Type then press or   | NUMBER 003<br>Number<br>Description<br>Type                       |

8. Choose Voice call then press or

'Voice call' should already be selected.

NUMBER 003 None Voice call Ademco 10bps

| INSTALLER PROGRAMMING   | Wireless  |  |
|---|---|--|
|   | Enrolling a wireless PIR  |  |
| FACTORY DEFAULTS<br>No wireless devices enabled.<br>NOTES<br>• SmartLiving 505 panel supports<br>up to 5 wireless PIRs, reed switches   | <ol> <li>Set the bus address on your transceiver to<br/>address 2 (Switch 8 on).<br/>It will be seen by the system as Expander 2.</li> <li>Set the panel's maintenance link in SERV position<br/>to auto-enrol the transceiver.</li> </ol>  | TRANSCEIVER         AIR2-BS100/10         AIR2-BS100/50         Image: Construction of the state of the |
| <ul> <li>SmartLiving 515 panel supports<br/>up to 15 wireless PIRs, reed<br/>switches or smoke detectors and<br/>up to 50 wireless keyfobs.</li> <li>Operation of the keypad<br/>numeric keys when programming</li> </ul> | <ul> <li>2. In Installation program mode, scroll to Terminals then press (a)</li> <li>3. Scroll to Expander 2 then press (a) to toggle the expander's terminals to Wireless. All the terminals on this expander are now reserved for</li> </ul>   | PROGRAMMING<br>Panel options<br>Terminals<br>Zones<br>Terminals 12345<br>ESPAN. 002 IIIII<br>Expans. 02 T01<br>Wireless  |
| Terminals.  | <ul> <li>WIRELESS.</li> <li>THIS STEP IS REQUIRED FOR 505 PANELS ONLY</li> <li>4. For 505 panels only.<sup>2</sup> Firstly disable a terminal on the main board to free up a terminal on the expander (transceiver). Scroll to 'Panel' then scroll across to terminal 5 and press 5 to disable the terminal.</li> </ul> | Terminals 12345<br>Panel 1–5 IIII–   |
| <ul> <li>Sets the terminal as a DOUBLE ZONE (D)</li> <li>Sets the terminal as UNUSED</li> </ul>   | <ul> <li>Enrolling the radio PIR.</li> <li>Go to Programming &gt; Zones then press Image of the press</li> </ul>  | PROGRAMMING<br>Terminals<br><b>Zones</b><br>Outputs  |
| (–)<br><b>6</b> sets the terminal as<br>WIRELESS  | Scroll down to Expander 02 Terminal 01 then press 🖝   | Zones<br>Expans. 02 T01<br>Expans. 02 T02<br>Expans. 02 T03  |
|   | Choose Wireless then press 💽  | Type<br>Options<br>Wireless  |
|   | Choose Enroll Sensor then press 🖝   | Wireless<br>Delete sensor<br>Enroll sensor   |
|   | Choose Infrared Sensor then press 🕟   | Enroll sensor<br>Infrared sensor<br>Magnetic contact<br>Terminal T1 M.C.   |
| Use 💓 keys to scroll up and down.<br>Use 🖗 🔊 keys to move the cursor.   | Press the Enroll button inside the PIR  | Programming  |
|   | The keypad will beep once to indicate successful enrolment.   | Wireless<br>Delete sensor<br>Infrared sensor   |