

PRODUCT BULLETIN

Date	01/11/2021
PRODUCTS AFFECTED	
Part Number	114-250, 114-277-K Hikvision DS-PWA96-M-WB AX PRO Wireless Control Panel
Description	AX PRO Wireless Control Panel
ISSUE	A low battery warning may be incorrectly triggered when the external Siren (114-255) or Repeater (114-271) are running in battery mode (without mains power).
DETAIL	The updated firmware ignores mains power loss from the siren and repeater.
REMEDY	Upgrade the AX PRO control panel firmware to: V1.2.5_211022 Firmware is available on the Hikvision product page https://www.hikvision.com/au-en/products/Alarm-Products/Hikvision-Intrusion-Alarm-Panel/ax-pro/ds-pwa96-m-wb/

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